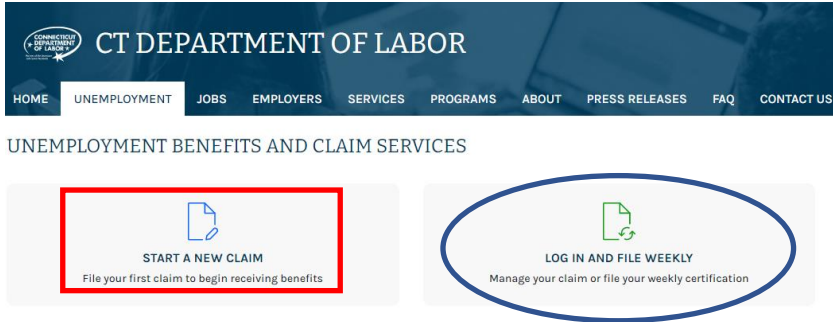


Unemployment Insurance Program “Helpful Hints” for Union Members

Issue: Claimant has difficulty filing a New Claim or Weekly Claim

1. go to www.filectui.com
 - to file a New Claim - select “Start a New Claim”
 - to file a Weekly Claim – select “Log In and File Weekly”



2. will see a page of miscellaneous program information. Scroll to bottom of page, select “Click here to file in ReEmployCT”



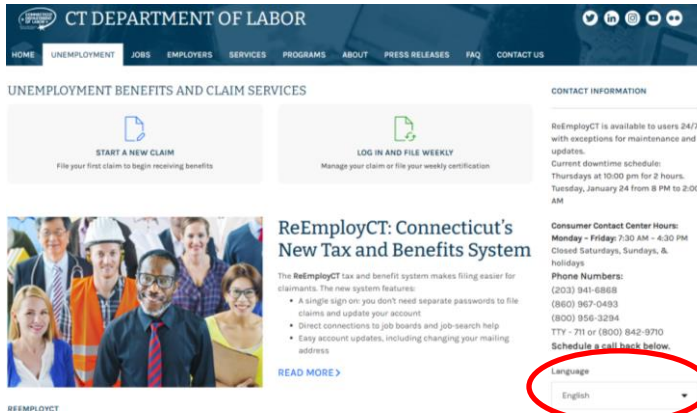
3. will be taken to ReEmployCT Home Page (First time Filers must establish a new account and create a unique UserID and Password).



Note: all claims are held for 10 to 12 days as part of the Agency’s fraud prevention efforts. There are no exceptions to the rule.

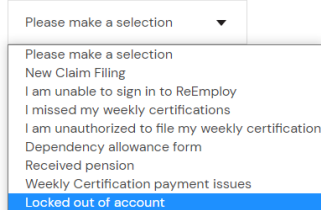
Issue: Claimant is “Locked Out” of their account, needs assistance filing a claim (New, Weekly)

1. Claimant can make an appointment with a *Consumer Contact Center* agent for a call back.
 - a. Go to www.filectui.com
 - on right side of Web page, will see an option to Schedule a Callback Below
 - under the Language heading, Claimant must select either English or Spanish

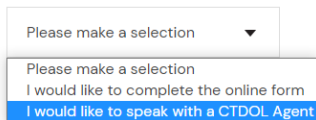


- b. a drop-down list of Claimant options will appear (see example)
 - c. select the option that appropriately explains the issue the Claimant is experiencing

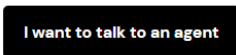
To schedule a callback: Select a reason for your inquiry. This feature is not yet available to PUA claimants.



- d. a box will appear that enables the Claimant to select if they want to complete an online form or speak with a CTDOL Agent
 - select the option “I would like to speak with a CTDOL Agent”



- e. a box will appear that says “I want to talk to an Agent”
 - click on “I want to talk to an Agent”



- f. a Callback Request form will appear on the screen
 - Claimant can establish a specific day and time to receive a call back from a CTDOL Agent (note: call back can be made on the same day)

A screenshot of the 'Callback Request' form. The form title is 'Callback Request'. Below the title, there is a note: 'All filers, except PUA claimants, select a date and time for a callback appointment.' The form contains three main sections: 'Please Choose a Date from the Following Options:' with a dropdown menu showing 'Friday, January 13'; 'Select a Time to Receive your Callback:' with a dropdown menu showing '9:45 AM'; and 'Phone Number' with a text input field containing 'XXX-XXX-XXXX'. At the bottom of the form, there are two buttons: 'Cancel' and 'Submit'.

Issue: Work Search Waivers

Work search waivers are granted for those who are attached to a trade union
 To receive a Union “Waiver”, the individual (construction worker) must:

1. Answer YES to “Are you a construction worker?”
2. Answer YES to “Are you a member of a trade union?”
3. Provide the NCCI code for their associated trade

if the Claimant answers questions below correctly, they will be omitted from the work search requirement for the entire benefit year

If the Claimant indicates that he/she has worked for a Connecticut employer and an out-of-state employer (have wages for state other than Connecticut), the system will show additional screen to enter those employment details (employer, wages etc.)

NCCI Codes

Trade Description	Code	Trade Description	Code
Air Conditioning/Heating (H-VAC)	5537	Glazier	5462
Aluminum/ Vinyl/Wood Siding Installation	5645	Insulation Work	5479
Asbestos Removal, Repair, Drivers	5473	Iron/Steel Erection	5057
Asphalt Laying	5506	Jetty/Breakwater Construction/Drivers	6005
Awning/Tent Erection & Drivers	5102	Landscape Gardening & Drivers *	0042
Boiler or Steam Pipe Installation	3726	Marble&Indoor Stone setting, Mosaics	5348
Bridge Building	5222	Machinery Erection/Repair/Drivers	3724
Burglar Alarm Installation, Repair	7605	Masonry/Bricklayer NOC*	5022
Cable Installation & Drivers	7600	Mobile Crane & Hoisting Contractors	9534
Carpentry (Cabinet work, Interior Trim)	5437	Painting	5474
Carpentry (Residential Dwellings)	5645	Paperhanging (Wallpaper) &Drivers	5491
Carpentry NOC*	5403	Paving or Road Resurfacing	5506
Chimney Construction	5222	Pile Driving	6003
Concrete Construction NOC*	5213	Plastering NOC* & Drivers	5480
Concrete/Cement: Floors, Sidewalks, Drivers	5221	Plumbing/Pipe Fitting	5183
Concrete Residential NOC*	5215	Roofing	5551
Contractor Executive, Project Manager *	5606	Scaffolds & Installation	5057
Construction – Laborer/General	5403	Sewer Construction & Drivers	6306
Debris Removal	5610	Sheet Metal Work Installation/Drivers	5535
Ditch Digging/Irrigation (Incl. Drivers)	6229	Sign Painting/Lettering/Drivers/NOC*	9554
Door & Window Installation	5102	Skylights & Cornices	5535
Drilling & Blasting	6204	Sprinkler Installation & Drivers	5188
Electric Light or Power Line NOC*, Drivers	7538	Street Constrctn, Rock Excavating, Drivers	5508
Electric Wiring & Drivers (Electrician)	5190	Swimming Pool Construction	5223
Elevator Erection/Repair	5160	Tile Installation – Interior	5348
Excavation/Drivers	6217	Wallboard Installation, Inside, Drivers	5445
Fence Erection & Installation	6400	Weather Striping - Installation	5437
Flagger	5506	Welding & Drivers	3365
Flooring	5478	Wrecking NOC*	5057
Gas Main Construction, Gas Work	6319		

* NOC – Not Otherwise Classified