

Why Wait on the Phone?

The screenshot shows the Connecticut Department of Labor website. At the top, there is a header with the state logo, Governor Dannel P. Malloy's name, and a search bar. Below this is the department's name and logo. A navigation menu includes links for Home, About Us, FAQ, News and Notices, and Contact Us. A secondary menu lists services: Unemployment Benefits On-Line, Job Seekers, Employers, Labor Market Information, and Directions/Office Information. A link for 'Oprima aqui para español' is also visible. The main content area is titled 'File for Unemployment Benefits' and features two primary buttons: a blue button for 'File or Reopen Your Unemployment Claim' and a green button for 'Manage Your Unemployment Claim and File Your Weekly Claims'. The blue button section includes a 'NEW' notice about avoiding wait times and a 'PLEASE NOTE' regarding weekly claim filing. The green button section lists services such as filing claims, changing payment methods, and checking status. At the bottom, a 'QUICK CLICK' section suggests using links for immediate assistance.

With www.FileCTUI.com, filing your new UI claim online is now quick and easy!

- First-time filers (new claims) and those re-opening a claim can now file for benefits without speaking to a Customer Service Representative
- FileCTUI.com offers 24/7 access, saves hours of potential wait time on the phone (peak periods), and takes only a few minutes.
- The new site is available in English and Spanish and can be accessed by computer, tablet or smart phone.
- **Step 1:** Anyone with an email address can file their new claim or re-open an existing claim by visiting FileCTUI.com and clicking on the BLUE “File Your Unemployment Claim” button.
- **Step 2:** Next, click on the GREEN “Manage Your Unemployment Claim” button and set up your method of payment so you can file your weekly claims (this is a separate account).

File today at www.FileCTUI.com